Office of Public Safety

Monthly Report Summary and Activity by Division

July 2023

PUBLIC SAFETY ADMINISTRATION

		GOAL	This Month
KPI	Open records request responded to or completed within in 24 hours of inquiry	80%	90%
	Social Media Organic Engagement	25%	8%
	Social Media Subscriber Count	7000	5767

OPEN RECORDS

	This Month	YTD
Open Records Requests Released – All Divisions	21	177

SOCIAL MEDIA

	Facebook		Instagram	
Page Visits	2792	↑ 5.6%	27	↓ **43.8%**
New Page Likes	75	↑ 141.9%	3	↑ 50%
Page Reach	19,277	↑ 52.5%	132	↓ **0.8%**
Organic Engagement*	8%			

based on previous 90 days vs. 90 days prior

MEDIA RELATIONS

Statements/Press Releases	6
Stories Picked Up by Media	5
Questions Asked	7
Questions Answered	7

COMMUNITY RELATIONS

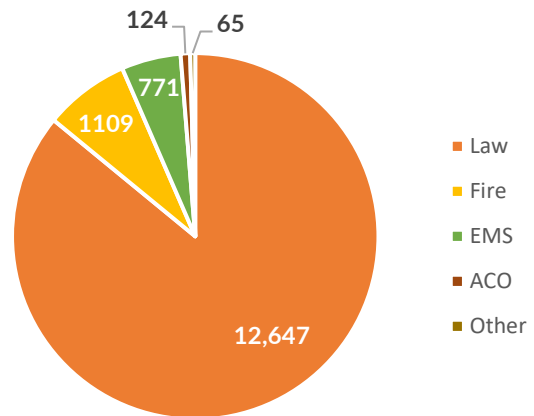|	
Scenes Responded to	4
Events Attended	4
Constituent Contacts	250

WHITE COUNTY
E911 COMMUNICATIONS

Emergency & Non-Emergency Dispatch
Unit Movements by Type Agency:

All Request for Assistance
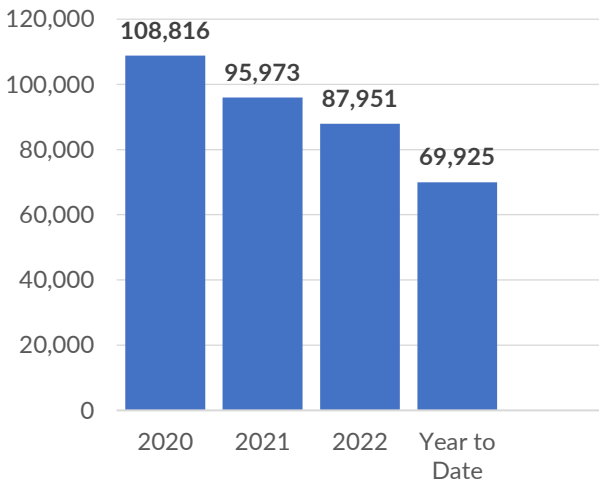
Agency Calls Current Month

Total Training Hours Completed	**18.5**
Busiest Day of the Month	07/04
Busiest Day of the Week	Thursday
Busiest Hour of the Day	16:00
Total GCIC Entry/Clears/Hits	12

		GOAL	This Month
KPI	911 Answer Rate within 10 seconds	95%	97.25%
	911 Incidents Dispatched within 2 minutes	95%	88.77%

	Current Month		Year to Date		2021	
E911 Calls for Service	11,007		58,918		87,951	
	Dispatch Initiated	Unit Initiated	Dispatch Initiated	Unit Initiated	Dispatch Initiated	Unit Initiated
LAW ENFORECEMNT						
Cleveland Police	988	2,420	7,155	16,300	13,060	27,100
Helen Police	830	1,920	4,115	14,040	6,141	24,460
Other Law Agencies	27	0	222	16	377	82
Sheriff's Office	1,642	4,820	11,074	33,120	21,307	59,320
TOTAL	**3,487**	**9,160**	**22,566**	**63,476**	**40,885**	**110,962**
FIRE SERVICES						
Cleveland City Fire	146	3	813	70	1,157	160
County Fire Services	510	295	2,976	1,967	4,056	3,115
Helen City Fire	133	22	490	110	691	347
TOTAL	**789**	**320**	**4,279**	**2,147**	**5,904**	**3,622**
OTHER AGENCIES						
Animal Control	24	100	239	852	628	1,640
Emergency Management	17	6	107	43	76	20
EMS	591	180	3,395	1,440	5,698	2,740
Public Works/DOT	65	0	295	4	501	6
TOTAL	**697**	**286**	**4,036**	**2,339**	**6,903**	**4,406**
TOTAL DISPATCH ACTIVITY	**4,973**	**9,766**	**30881**	**67962**	**53,692**	**118,990**

WHITE COUNTY EMERGENCY MANAGEMENT
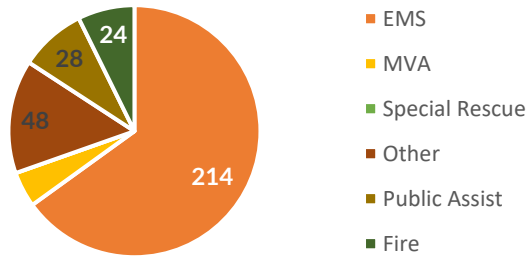
DATA QUESTION	DATA ANSWER
Planning Initiatives	8
Emergency System Activation	46
Emergency Operations Center Activation	0
Total Training Hours Completed – Staff	6
Public Awareness/Education Activities	3
UAS Drone Deployments	5
Mutual Aid/Outreach	0
Disaster/Agency Emergency Response Training Exercise	0
Weather Service Webinar/Meetings	2
State EMA/All Hazard Council Meetings	3
Other: FEMA/GEMA Meetings Weather	0
Weather Spotter	0
CERT/ARES - Volunteer Training/Activities Completed	130 hours

		GOAL	This Month
KPI	CERT Call Outs	-	2
	Number of new CodeRED Subscribers	3 per month	25

WHITE COUNTY FIRE SERVICES

Monthly Call Totals by Type

- EMS
- MVA
- Special Rescue
- Other
- Public Assist
- Fire

Type	Total	YTD
EMS	214	1124
MVA	15	124
Special Rescue	0	7
Other	48	260
Public Assist	28	175
Fire	24	148

DATA QUESTION	DATA ANSWER
Busiest Station for the Month	**Station 4- Westmoreland**
Hours of Career/Part-time Personnel Training	**172**
Gallons of Water Used	**9,305**
Mutual Aid Received	**40**
Mutual Aid Given	**1**
Automatic Aid Received	**7**
Automatic Aid Given	**8**

Hours of Volunteer Personnel Training	**30**
Current Volunteers	**20**
Volunteers In Training – Recruits	**0**
Volunteer Applicants	**0**
Station With Most Volunteers	**Station 5 – Shoal Creek**

INCIDENT TYPE	Station 2	Station 3	Station 4	Station 5	Station 6	Station 7	Cleveland Auto Aid	Helen Auto Aid	Month	Year to Date	Previous Month
EMS Incidents/Assist	42	16	61	20	34	5	29	7	214	1124	171
Motor Vehicle Accidents	2	3	2	2	1	1	0	4	15	124	21
Wilderness / Special Rescue	0	0	0	0	0	0	0	0	0	7	1
Other Incidents	2	4	7	1	2	2	2	1	21	116	22
Assist Invalid	17	1	8	1	1	0	0	0	28	175	18
Dispatched / Canceled Enroute	5	1	6	1	6	3	2	3	27	144	28
Smoke Investigation	4	2	4	0	2	0	0	1	13	38	2
Fire Structure	0	0	0	0	1	0	0	0	1	17	2
Fire Other	1	1	0	0	1	0	1	0	4	53	6
Fire – Medical Alarm-CO	1	2	3	0	0	0	0	0	6	37	5

KPI		GOAL	This Month
	Number of Training Hours for Volunteer Firefighters	2 per FF	30
	Number of Incidents	-	329
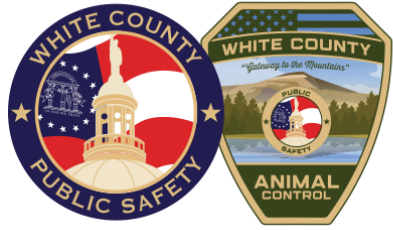
WHITE COUNTY ANIMAL CONTROL

INTAKE		
	This month	**YTD**
Stray/Impound	81	418
Owner Surrender	21	91
Seized	8	15
Returns	2	19
Other	0	9
TOTAL	**112**	**543**

OUTCOME		
	This Month	**YTD**
Adoption	**10**	111
Transfer	**13**	161
Reclaimed	**21**	78
Euthanized	51	179
Died/Missing	2	8
TOTAL	**97**	**537**

CALLS FOR SERVICE

Current Month	83
Year to Date	506

City of Cleveland	13
City of Helen	9
Sautee Community	5
Unincorporated County	49
Other	0

ANIMALS ALTERED

Type	Current Month	Year to Date
Public Request	10	20
Department of Ag Grant	4	108
Cat Snip Request	27	162

		GOAL	This Month
KPI	Animal Save Rate – Adoptions, Rescue, Transfers	70%	82.14%
	Calls for Service	-	83